



Quality Policy

December 2023

Document Number MOM-POL-21-016

Revision	Date	Description	By	Check	Approved
1	22/05/2021	Issued for internal review	JM	DR	DR
2	22/05/2021	Issued for external use	JM	DR	DR
3	12/10/2022	Issued for internal review	GS	DR	DR
4	13/10/2022	Issued for external use	GS	DR	DR
5	08/11/2022	Issued for external use	GS	AE	DR
6	05/12/2023	Issued for external use	GS	AE	DR



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1.0 Policy

The aim of this Quality Policy is to affirm Marine Offshore Management's commitment to maintain a high standard of quality in the way the company operates, services delivered and relationships with staff and clients. The company focuses on continual improvement.

2.0 Objectives

The objective of Marine Offshore Management is to provide bespoke project solutions across the world, to an ever changing and demanding Maritime and Offshore industry.

To achieve this objective, the organisation will maintain an effective and efficient Quality Management System based upon the requirements of ISO 9001:2015.

As such, the Directors of Marine Offshore Management are committed to the following:

- Establish measurable quality and business objectives that are consistent with the context and strategic direction of the organisation and address risks and opportunities associated with them;
- Ensure quality objectives help the organisation achieve customer requirements by:
 - Better Economics – Shorter repair schedules lead to lower repair costs.
 - Faster Installation – Repair projects can take place whilst a vessel is in-situ and in-service.
 - Improved Solution – Improved in-service performance leads to lower operating costs.
- Monitor and measure the effectiveness of its business processes and objectives through management reviews and the internal audit process.
- Proactively seek feedback from customers on how well its products/services meet their requirements and set objectives for continual improvement;
- Analyse the causes of any complaint or problem, and take appropriate action to prevent recurrence;
- Select and work closely with suppliers who enable the organisation to create and deliver a reliable performance;
- Recruit employees who are customer-focused and support them with appropriate training and systems to ensure their competence always meets the organisation's requirements;
- Provide a work environment that promotes the wellbeing of its employees and encourages positive teamwork;
- Encourage all employees to identify problems and make suggestions to improve all aspects of the organisation's products/services and business processes;
- Ensure that all employees are aware of the Quality Policy and are committed to the effective implementation of the Quality Management System;
- Ensure that the organisation complies with all necessary regulatory and legal requirements.

The continual improvement of the organisation's Quality Management System is fundamental to the success of its business and must be supported by all employees as an integral part of their daily work.



The above policy has been communicated to all employees and has been understood and committed to.

D Ramsay
D Ramsay (Dec 5, 2023 20:52 GMT)

05 December 2023

David Ramsay
Managing Director

Date